Lincoln Financial®



How to reach Lincoln Financial

Call

Customer Service Center: 800-423-2765
Monday through Thursday, 8 a.m. to 8 p.m., Eastern
Friday, 8 a.m. to 6 p.m., Eastern

Step 1: Press **1** to indicate that you're an insured member.

Step 2: Enter your Social Security number (SSN) or the policyholder's SSN (if different). If your SSN cannot be located or isn't yet in the system, you can select from the following options:

- Claims and verification of benefits
- Member service (enrollment status, evidence of insurability, and continuation of options)

Step 3: Select the type of coverage you're calling about:

- Press **1** for absence management, disability, accident, critical illness, or hospital indemnity.
- Press **2** for dental.
- Press **3** for life.
- Press **4** for vision.

Email

ClientServices@LFG.com for benefit questions
Claims@LFG.com for claims inquiries and questions on existing claims
LifeClaims@LFG.com to submit life insurance claims
DisabilityClaims@LFG.com to submit disability claims

Visit

Visit **LincolnFinancial.com** for real-time benefit information.

Lincoln Financial®

Your tomorrow.
Our priority.®

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LincolnFinancial.com

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LCN-8659039-121025
MAP ADA 12/25 **Z06**
Order code: GP-EECG-FLI001

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